A look at service development & delivery for the veteran population in Franklin County, Maine

Of the 16 counties in Maine

WMCA’s service area is made up of
Franklin County
Oxford County
Androscoggin County

In our service area, WMCA provides Housing & Energy Services to Franklin County Only.

The information in this presentation deals with residents of Franklin County only, unless otherwise specified.
Comparison of Franklin County to the state of Rhode Island

(maps are to scale)

Population = 30,569
Area = 1,743 mi²
Density = 17.54

Population = 1,055,000
Area = 1,212 mi²
Density = 870.46

Maine is the oldest state in the nation with a median age of 43.5 (44.4 in Franklin County)—the percentage of our population that is over 65 out weighs every other state at 17% (18.1% for Franklin County)

OUR GEOGRAPHY PRESENTS CERTAIN CHALLENGES...

- The 3rd highest number of veterans (% of population) – with 47% of Maine veterans over the age of 65.
- 55% of HEAP Veterans are over 65
WMCA has been reaching “out of the box” in using data to inform and improve our service delivery. With activities such as developing a supplemental questionnaire to collect information on veteran status, or applying a scoring mechanism during our Home Repair screening phase, WMCA is using data to ensure the best experience for those veterans who need our services.

- Identify prospective clients for new programs based on pre-determined criteria.
- Improved efficiency is achieved by trending historical data to make decisions about WMCA’s future.
- Data provides an objective means of measuring our success
- Prioritize services based on funding guidelines for groups of clients
- Clients receive tools to aid them in making educated choices for their households.
- Helps us to determine gaps in services - “are we providing the right programs to the people who need them most”.
10% of HEAP Households report a veteran member.

50% of HEAP Households with a veteran member also report a disability.

20% of veteran households report a service related disability.

9% of HEAP Households report a member who is a surviving spouse.

**COMPARISON OF DEMOGRAPHICS:**

HEAP Veterans Below Poverty vs. Maine Veterans Below Poverty
COMPARISON OF DEMOGRAPHICS:

HEAP Veteran Median Income VS. Maine Veteran Median Income

Median income describes the “half-way” point between the lowest and highest income for the category.

INDEPENDENCE DAYS AGING IN PLACE
FUNDING FOR VETERAN PROJECTS

The average job costs shown to the left are for all of the work completed in fiscal year 2015.

If we review the last 10 jobs completed for veterans (Home repair, Central Heat and Weatherization) the per unit average is $11,131.
We take on a wide variety of projects that will enable elderly veterans to remain in their homes. From repairs to the addition of accessibility measures, WMCA approaches each project with the goal of ensuring the health, safety and comfort of each client through the most efficient means available.
WMCA seeks to inform our area around all of our available services. Through fundraising events, social media campaigns, and even contests we constantly strive to market our efforts and create awareness.
WMCA partnered with Housing Assistance Council in Home Depot's Celebration of Service. The campaign raised more than $20,000 to help local veterans, and raised awareness of our good work, and the availability of services.